

Installation Guide

Omada Access Switch

About this Installation Guide

This Installation Guide describes the hardware characteristics, installation methods and the points that should be attended to during the installation. This Installation Guide is structured as follows:

Chapter 1 Introduction

This chapter describes the external components of the switch.

Chapter 2 Installation

This chapter illustrates how to install the switch.

Chapter 3 Connection

This chapter illustrates how to do the physical connection of the switch.

Chapter 4 Configuration



This chapter illustrates how to configure the switch.

Appendix A Troubleshooting

Appendix B Specifications

Conventions

- Some models featured in this guide may be unavailable in your country or region. For local sales information, visit <https://www.omadanetworks.com/>.
- The figures in Chapter 2, Chapter 3 and Chapter 4 are for demonstration purposes only. Your switch may differ in appearance from that depicted.
- PoE budget calculations are based on laboratory testing. Actual PoE power budget is not guaranteed and will vary as a result of client limitations and environmental factors.
- This guide uses the specific formats to highlight special messages. The following table lists the notice icons that are used throughout this guide.

	Remind to be careful. A caution indicates a potential which may result in device damage.
	Remind to take notice. The note contains the helpful information for a better use of the product.

Related Document

The User Guide and CLI Reference Guide of the product are provided on Download Center. To obtain the latest product information, visit the official website:
<https://support.omadanetworks.com/document/>.

Contents

Chapter 1	Introduction	01
1.1	Product Overview	01
1.2	Appearance	01
Chapter 2	Installation	06
2.1	Package Contents	06
2.2	Safety Precautions	06
2.3	Installation Tools	08
2.4	Product Installation	08
Chapter 3	Connection	10
3.1	Ethernet Port	10
3.2	SFP Slot	10
3.3	Verify Installation	10
3.4	Power On	11
3.5	Initialization	11
Chapter 4	Configuration	12
4.1	Configuration Overview	12
4.2	Standalone Mode	12
4.3	Controller Mode	12
Appendix A	Troubleshooting	13
Appendix B	Specifications	14

Chapter 1 Introduction

1.1 Product Overview

Designed for workgroups and departments, Omada Access Switch provides wire-speed performance and abundant L2 management features. It provides a variety of service features and multiple powerful functions with high security.

The EIA-standardized framework and smart configuration capacity can provide flexible solutions for a variable scale of networks. QoS and IGMP snooping/filtering optimize voice and video application. Link aggregation increases aggregated bandwidth, optimizing the transport of business critical data. SNMP, RMON, WEB and CLI Login bring abundant management policies. Omada Access Switch integrates multiple functions with excellent performance, and is friendly to manage, which can fully meet the need of the users demanding higher networking performance.

SG2210MP/SG2218P/SG2428LP/SG2428P/SL2428P/SG2452LP is also a Power Sourcing Equipment (PSE*). Some of the RJ45 ports on the switch support Power over Ethernet (PoE*) function, which can automatically detect and supply power to those powered devices (PDs*) complying with IEEE 802.3af and IEEE 802.3at.

*PSE: a device (switch or hub for instance) that provides power through an Ethernet cable.

*PoE: a technology describes a system to transmit electrical power, along with data, to remote devices over standard twisted-pair cable in an Ethernet.

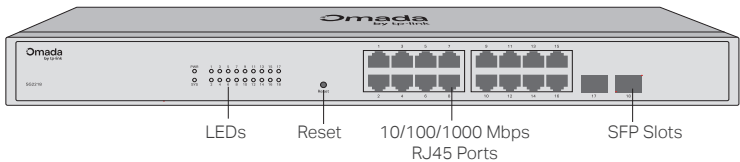
*PD: a device powered by a PSE and thus consumes energy. Examples include powering network cameras, wireless LAN access points, IP telephones, network hubs, embedded computers etc.

1.2 Appearance

Front Panel

The front panel of SG2218 is shown as the following figure.

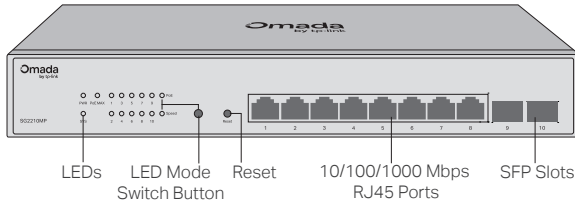
Figure 1-1 Front Panel of SG2218



LED	Indication
PWR	On: The switch is powered on. Off: The switch is powered off or power supply is abnormal. Flashing: Power supply is abnormal.
SYS	Flashing: The switch works properly. On or Off: The switch works improperly.
Port 1-16	Green: Running at 1000 Mbps. Yellow: Running at 10/100 Mbps. Flashing: Data is being transmitted or received. Off: No device is connected to the corresponding port.
Port 17-18	On: Running at 1000 Mbps, but no activity. Flashing: Data is being transmitted or received. Off: No device is connected to the corresponding port.

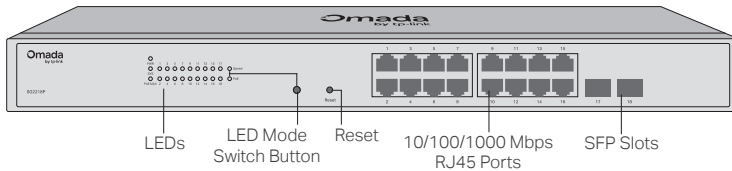
The front panel of SG2210MP is shown as the following figure.

Figure 1-2 Front Panel of SG2210MP



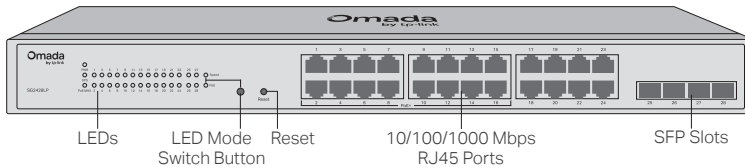
The front panel of SG2218P is shown as the following figure.

Figure 1-3 Front Panel of SG2218P



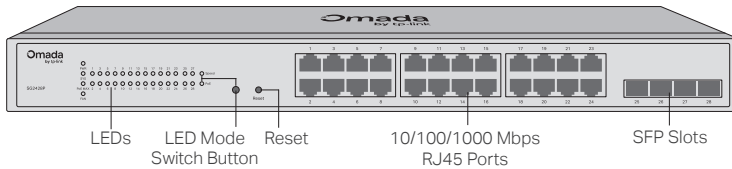
The front panel of SG2428LP is shown as the following figure.

Figure 1-4 Front Panel of



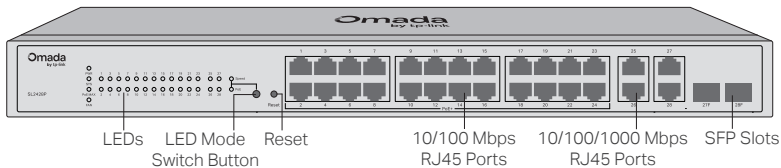
The front panel of SG2428P is shown as the following figure.

Figure 1-5 Front Panel of SG2428P



The front panel of SL2428P is shown as the following figure.

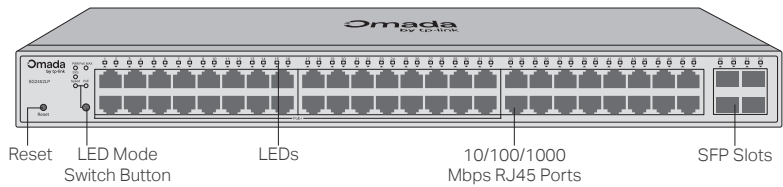
Figure 1-6 Front Panel of SL2428P



Omada Access Switch

The front panel of SG2452LP is shown as the following figure.

Figure 1-7 Front Panel of SG2452LP



LED		Indication
PWR		On: The switch is powered on. Off: The switch is powered off or power supply is abnormal. Flashing: Power supply is abnormal.
SYS		Flashing: The switch works properly. On or Off: The switch works improperly.
FAN		Green: All the fans work properly. Yellow: Not all the fans work properly. Note: Not for SG2210MP / SG2218P / SG2428LP / SG2452LP.
PoE MAX		On: The remaining PoE power is ≤ 7 W. Flashing: The remaining PoE power keeps ≤ 7 W after this LED is on for 2 minutes. Off: The remaining PoE power is > 7 W.
Port 1-8 of SG2210MP / Port 1-16 of SG2218P / Port 1-24 of SG2428LP / Port 1-24 of SG2428P / Port 25-28 of SL2428P / Port 1-48 of SG2452LP	When the Speed LED is on	Green On: Running at 1000 Mbps, but no activity. Green Flashing: Running at 1000 Mbps and is transmitting or receiving data. Yellow On: Running at 10/100 Mbps, but no activity. Yellow Flashing: Running at 10/100 Mbps and is transmitting or receiving data. Off: No device is linked to the corresponding port.
	When the PoE LED is on (Not for port 17-24 of SG2428LP, port 25-28 of SL2428P, and port 33-48 of SG2452LP)	Green On: The port is supplying power normally. Green Flashing: The supply power exceeds the corresponding port's maximum power. Yellow On: Overload or short circuit is detected. Yellow Flashing: Power-on self-test failed. Off: Not providing PoE power on the port.

LED		Indication
Port 1-24 of SL2428P	When the Speed LED is on	Green On: Running at 100 Mbps, but no activity. Green Flashing: Running at 100 Mbps and is transmitting or receiving data. Yellow On: Running at 10 Mbps, but no activity. Yellow Flashing: Running at 10 Mbps and is transmitting or receiving data. Off: No device is linked to the corresponding port.
	When the PoE LED is on	Green On: The port is supplying power normally. Green Flashing: The supply power exceeds the corresponding port's maximum power. Yellow On: Overload or short circuit is detected. Yellow Flashing: Power-on self-test failed. Off: Not providing PoE power on the port.
Port 9-10 of SG2210MP / Port 17-18 of SG2218P / Port 25-28 of SG2428LP / Port 25-28 of SG2428P / Port 27F-28F of SL2428P / Port 49-52 of SG2452LP		Green On: A 1000 Mbps device is linked to the corresponding port, but no activity. Green Flashing: A 1000 Mbps device is linked to the corresponding port and is transmitting or receiving data. Yellow On: A 100 Mbps device is linked to the corresponding port, but no activity. Yellow Flashing: A 100 Mbps device is linked to the corresponding port and is transmitting or receiving data. Off: No device is linked to the corresponding port.

LED Mode Switch Button

Press this button to switch the LED status indication between Speed and PoE.

Reset

With the switch powered on, press Reset button for 5 seconds to reset the switch to its factory default settings.

10/100 Mbps RJ45 Port

Designed to connect to the device with a bandwidth of 10 Mbps or 100 Mbps.

10/100/1000 Mbps RJ45 Port

Designed to connect to the device with a bandwidth of 10 Mbps, 100 Mbps or 1000 Mbps.

SFP Slot

Designed to install the SFP module.

Port Feature

Model	100M/1000 M/10Gbps RJ45 Port	10/100/1000 Mbps RJ45 Port	10/100 Mbps RJ45 Port	SFP Slot	SFP+ Slot
SG2218	/	16	/	2	/
SG2210MP	/	8	/	2	/
SG2218P	/	16	/	2	/
SG2428LP	/	24	/	4	/
SG2428P	/	24	/	4	/
SL2428P	/	4	24	2*	/
SG2452LP	/	48	/	4	/

*The two SFP slots of SL2428P form combo ports with RJ45 ports.

■ Rear Panel

The rear panel is shown as the following figure. The actual product may differ from the figure.

Figure 1-8 Rear Panel



Kensington Security Slot

Secure the lock (not provided) into the security slot to prevent the device from being stolen.

Grounding Terminal

The switch already comes with lightning protection mechanism. You can also ground the switch through the PE (Protecting Earth) cable of AC cord or with Ground Cable. For detailed lightning protection measures, refer to the Lightning Protection Guide from: <https://support.omadanetworks.com/r/1004/>.

Power Socket

Connect the female connector of the power cord here, and the male connector to the AC power outlet. Make sure that the voltage of the power supply meets the requirement of the input voltage (100–240 V~ 50/60 Hz).



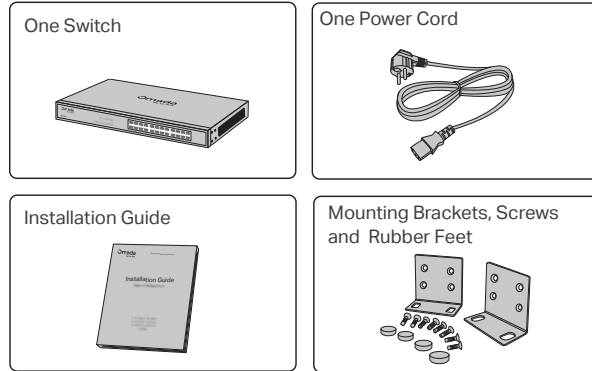
Caution:

You should use the provided power cord.

Chapter 2 Installation

2.1 Package Contents

Make sure that the package contains the following items. If any of the listed items is damaged or missing, please contact your distributor.



*Images are for demonstration only. The actual items may differ in appearance and quantity from the depicted.

2.2 Safety Precautions

To avoid any device damage and bodily injury caused by improper use, you should observe the following rules.

■ Safety Precautions

- Keep the power off during the installation.
- Wear an ESD-preventive wrist strap, and make sure that the wrist strap has a good skin contact and is well grounded.
- Use only the power cord provided with the switch.
- Make sure that the supply voltage matches the specifications indicated on the rear panel of the switch.
- Ensure that the switch is installed in a well-ventilated environment and its ventilation hole is not blocked.
- Do not open or remove the cover of the switch.
- Before cleaning the device, cut off the power supply. Do not clean it by the waterish cloth, and never use any other liquid cleaning method.
- Place the device with its bottom surface downward.

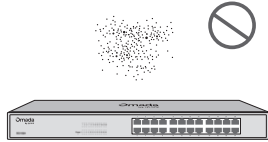
■ Site Requirements

Temperature/Humidity



Keep the equipment room at an appropriate level of temperature and humidity. Too much or too little humidity may lead to bad insulation, leakage of electricity, mechanical property changes, and corrosion. High temperatures may accelerate aging of the insulation materials, significantly shortening the service life of the device. To find out the best temperature and humidity conditions for the device, check the Appendix B Specifications.

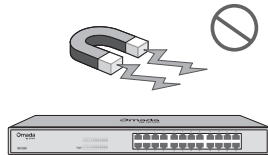
Clearness



The dust accumulated on the switch can be absorbed by static electricity and result in poor contact of metal contact points. Some measures have been taken for the device to prevent static electricity, but too strong static electricity can cause deadly damage to the electronic elements on the internal circuit board. To avoid the effect of static electricity on the operation of the switch, attach much importance to the following items:

- Dust the device regularly, and keep the indoor air clean.
- Keep the device well grounded and ensure that the static electricity has been transferred.

Electromagnetic Interference



Electronic elements including capacitance and inductance on the device can be affected by external interferences, such as conducted emission by capacitance coupling, inductance coupling, and impedance coupling. To decrease the interferences, make sure to take the following measures:

- Use the power supply that can effectively filter interference from the power grid.
- Keep the device far from high-frequency and strong-current devices such as radio transmitting station.
- Use electromagnetic shielding when necessary.

Lightning Protection



Extremely high voltage currents can be produced instantly when lightning occurs and the air in the electric discharge path can be instantly heated up to 20,000 °C. As this instant current is strong enough to damage electronic devices, more effective lightning protection measures should be taken.

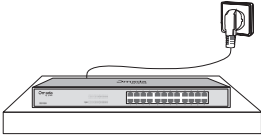
- Ensure that the rack and the device are well earthed.
- Make sure the power socket has a good contact with the ground.
- Keep a reasonable cabling system and avoid induced lightning.

- Use the signal SPD (Surge Protective Device) when wiring outdoor.



Note: For detailed lightning protection measures, refer to the Lightning Protection Guide from: <https://support.omadanetworks.com/r/1004/>.

Installation Site



When installing the device on a rack or a flat workbench, attach much importance to the following items:

- The rack or workbench is flat, stable, and sturdy enough to support the weight of 5.5 kg at least.
- The rack or workbench has a good ventilation system. The equipment room is well ventilated.
- The rack is well grounded. Keep the device less than 1.5 meters away from the power socket.

2.3 Installation Tools

- Phillips screwdriver
- ESD-preventive wrist wrap
- Cables



Note: These tools are not included with our product. If needed, you can purchase them separately.

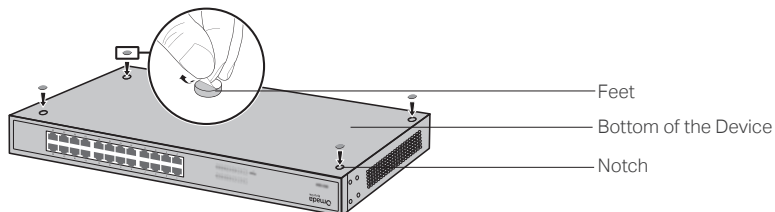
2.4 Product Installation

■ Desktop Installation

To install the device on the desktop, follow the steps:

1. Set the device on a flat surface which is strong enough to support the entire weight of the device with all fittings.
2. Remove the adhesive backing papers from the feet.
3. Attach the rubber feet to the bottom of the device to prevent it from slipping when placed on a desktop.

Figure 2-1 Desktop Installation

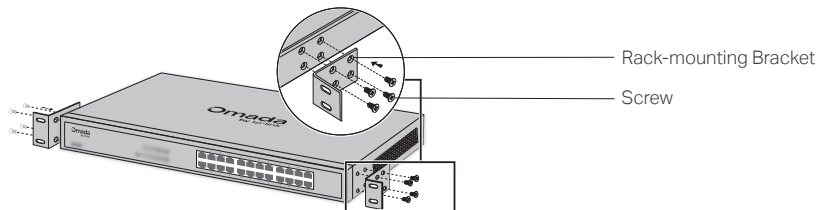


■ Rack Installation

To install the device in an EIA standard-sized, 19-inch rack, follow the instructions described below:

1. Check the efficiency of the grounding system and the stability of the rack.
2. Secure the supplied rack-mounting brackets to each side of the device with supplied screws, as illustrated in the following figure.

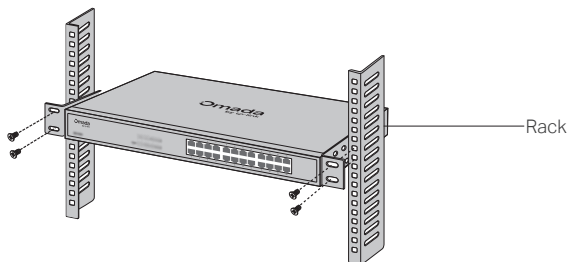
Figure 2-2 Bracket Installation



*This image is for demonstration only.

3. After the brackets are attached to the device, use suitable screws (not provided) to secure the brackets to the rack, as illustrated in the following figure.

Figure 2-3 Rack Installation



Caution:

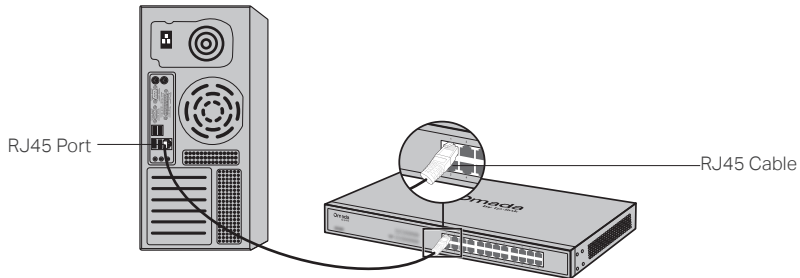
- Leave 5 to 10 cm gaps around the devices for air circulation.
- Avoid placing heavy things on the device.
- Place the device with its bottom facing downwards.
- Mount devices in sequence from the bottom to top of the rack and ensure a certain clearance between devices for the purpose of heat dissipation.

Chapter 3 Connection

3.1 Ethernet Port

Connect an Ethernet port of the switch to the computer by RJ45 cable as the following figure shows.

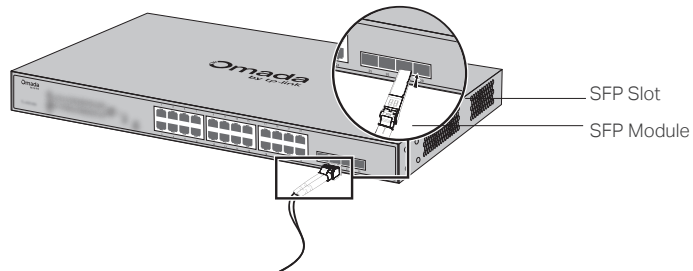
Figure 3-1 Connecting the RJ45 Port



3.2 SFP Slot

The following figure demonstrates the connection of SFP module to an SFP slot.

Figure 3-2 Inserting the SFP Module



3.3 Verify Installation

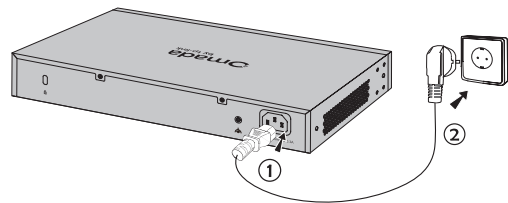
After completing the installation, verify the following items:

- There should be 5 to 10 cm of clearance around the device for ventilation and make sure the air flow is adequate.
- The voltage of the power supply meets the requirement of the input voltage of the device.
- The power socket, device and rack are well grounded.
- The device is correctly connected to other network devices.

3.4 Power On

Plug the negative connector of the provided power cord into the power socket of the device and plug the positive connector into a power outlet as the following figure shows.

Figure 3-3 Connecting to Power Supply



Note:
The figure is to illustrate the application and principle. The provided plug and the socket in your region may differ from the figures above.

3.5 Initialization

After the device is powered on, the Power LED indicator lights on. After about 10 seconds, all LED indicators turns on and the device begins the Power-On Self-Test. According to different device models, the LED indicators may light on or flash. After the test, the following LED statuses represent a successful initialization:

Model	LED Status
SG2428P / SL2428P	The PWR LED indicator is on. After about one minute, all LED indicators will turn green, and then the FAN indicator and LED indicators of all the ports will turn yellow momentarily. Subsequently, all LED indicators except the PWR LED will turn off. Several seconds later, the SYS LED indicator will flash.
SG2210MP / SG2218 / SG2218P / SG2428LP / SG2452LP	The PWR LED indicator is on. After about one minute, all LED indicators will turn green, and then the LED indicators of all the ports will turn yellow momentarily. Subsequently, all LED indicators except the PWR LED will turn off. Several seconds later, the SYS LED indicator will flash.

Chapter 4 Configuration

4.1 Configuration Overview

The switch supports two configuration options:

- Standalone Mode: Configure and manage the switch singly.
- Controller Mode: Configure and manage the network devices centrally. It is recommended in the large-scale network, which consists of mass devices such as access points, switches, and gateways.



Note:

Omada Access Switches support both Standalone Mode and Controller Mode. When the switch is changed from Standalone Mode to Controller Mode, you should reconfigure the switch.

4.2 Standalone Mode

To set up a standalone switch, scan the QR code or refer to the Standalone Configuration Guide at <https://www.omadanetworks.com/support/faq/4097/>.



Scan for Standalone Configuration Guide

* Using CLI

You can also set up a Telnet or SSH connection to access the switch via CLI (command-line interface).

For the detailed configurations, refer to the User Guide and CLI Guide. The guides can be found on the support center of our official website: <https://support.omadanetworks.com/>.

4.3 Controller Mode

To set up a switch with an Omada Controller, scan the QR code or refer to the Omada Controller configuration guide at <https://www.omadanetworks.com/support/faq/4096/>.



Scan for Controller Configuration Guide

* Using Omada App

With the Omada App, you can also manage your controller at a local site or a remote site via your mobile device. You can download and install the Omada app from the App Store or Google Play.



or



Scan for Omada App

Download Omada App

For the detailed configurations, refer to the User Guide of the controller. The guide can be found on the support center of our official website: <https://support.omadanetworks.com/>.

Appendix A Troubleshooting

Q1. What could I do if I forgot the username and password of the switch?

Press the Reset button for at least 5 seconds to reset the system. The system will be reset to the factory default settings, and you can set a new login username and password.

Q2. Why does the PWR/Power LED work abnormally?

The PWR/Power LED should be lit up when the power system works normally. If the PWR LED worked abnormally, try the following:

1. Make sure that the power cable is connected properly, and the power contact is normal.
2. Make sure the voltage of the power supply meets the requirement of the input voltage of the switch.

Q3. What should I do if I cannot access the web management page?

Try the following:

1. Check every port LED on the switch and make sure the Ethernet cable is connected properly.
2. Try another port on the switch and make sure the Ethernet cable is suitable and works normally.
3. Power off the switch and, after a while, power it on again.
4. Make sure the IP address of your PC is set within the subnet of the switch.
5. If you still cannot access the configuration page, please reset the switch to its factory defaults. Then the IP address of your PC should be set as 192.168.0.x ("x" is any number from 2 to 254) and subnet mask as 255.255.255.0.

Appendix B Specifications

Item	Content
Standards	IEEE 802.3i, IEEE 802.3u, IEEE 802.3ab, IEEE 802.3ad, IEEE 802.3z, IEEE 802.3x, IEEE 802.1p, IEEE 802.1q, IEEE 802.1x, IEEE 802.1d, IEEE 802.1s, IEEE 802.1w
	IEEE 802.3af, IEEE 802.3at (For SG2210MP / SG2218P / SG2428LP / SG2428P / SL2428P / SG2452LP)
Transmission Medium	10Base-T: UTP/STP of Cat. 3 or above
	100Base-TX: UTP/STP of Cat. 5 or above
	100Base-FX/LX10/BX10: MMF or SMF SFP Module (For SG2210MP / SG2218P / SG2428LP / SG2428P / SG2452LP)
	1000Base-T: 4-pair UTP (≤ 100 m) of Cat. 5e, and Cat. 6 or above
	1000Base-SX/LX/LX10/BX10: MMF or SMF SFP Module
LEDs	SG2218: PWR, SYS, Port 1-18 SG2210MP: PWR, SYS, PoE MAX, Port 1-10, PoE, Speed SG2218P: PWR, SYS, PoE MAX, Port 1-18, Speed, PoE SG2428LP: PWR, SYS, PoE MAX, Port 1-28, Speed, PoE SG2428P: PWR, SYS, PoE MAX, FAN, Port 1-28, Speed, PoE SL2428P: PWR, SYS, PoE MAX, FAN, Port 1-28, Speed, PoE SG2452LP: PWR, SYS, PoE MAX, Speed, PoE, Port 1-52
Operating Temperature	-5 °C to 40 °C (23 °F to 104 °F) (For SG2452LP)
	-5 °C to 45 °C (23 °F to 113 °F) (For SG2210MP / SG2218 / SG2218P / SG2428LP)
	-5 °C to 50 °C (23 °F to 122 °F) (For other switches)
Storage Temperature	-40 °C to 70 °C (-40 °F to 158 °F)
Operating Humidity	10% to 90%RH Non-condensing
Storage Humidity	5% to 90%RH Non-condensing

CE Mark Warning



This is a class A product. In a domestic environment, this product may cause radio interference, in which case the user may be required to take adequate measures.

EU declaration of conformity

TP-Link hereby declares that the switch is in compliance with the essential requirements and other relevant provisions of directives 2014/30/EU, 2014/35/EU, 2011/65/EU and (EU)2015/863.

The original EU declaration of conformity may be found at <https://www.tp-link.com/en/support/ce/>



UK declaration of conformity

TP-Link hereby declares that the switch is in compliance with the essential requirements and other relevant provisions of the Electromagnetic Compatibility Regulations 2016 and Electrical Equipment (Safety) Regulations 2016.

The original UK declaration of conformity may be found at <https://www.tp-link.com/support/ukca/>



Продукт сертифіковано згідно з правилами системи УкрСЕПРО на відповідність вимогам нормативних документів та вимогам, що передбачені чинними законодавчими актами України.

Safety Information

- Keep the device away from water, fire, humidity or hot environments.
- Do not attempt to disassemble, repair, or modify the device. If you need service, please contact us.
- Place the device with its bottom surface downward.
- The plug on the power supply cord is used as the disconnect device, the socket-outlet shall be easily accessible.
- The socket-outlet shall be installed near the equipment and shall be easily accessible.
- Plug the product into the wall outlets with earthing connection through the power supply cord.
- The PoE ports shall not be used to charge lithium batteries or devices supplied by lithium batteries.

This equipment is not suitable for use in locations where children are likely to be present.

Please read and follow the above safety information when operating the device. We cannot guarantee that no accidents or damage will occur due to improper use of the device. Please use this product with care and operate at your own risk.

For technical support, user guides and other information, please visit <https://support.omadanetworks.com/>, or simply scan the QR code.

